



	Question	Answer
Zimbabwe entry and exit requirements	Which airport can I fly to?	You can enter Zimbabwe via Victoria Falls or Harare. For Imire we require that volunteers arrive at Harare International Airport.
	Do I need a PCR certificate on arrival?	All travellers must arrive into Harare with a negative PCR Covid-19 test result not older than 48 hours before boarding their flight to Zimbabwe. A paper certificate of the test results must be provided. An SMS or email will not be accepted and will result in your being refused entry.
	Are there any other entry requirements?	All travellers must complete a health questionnaire which will be provided on your flight arriving into Harare.
	Do I need a PCR certificate on departure from Zimbabwe?	All outbound flights require a negative PCR test to be presented at departure. Your testing day will be organised during your stay.
	How do I get a PCR certificate in Zimbabwe?	Covid-19 tests are readily available in Harare with a 24 hour turnaround (you will go to the Cimas Testing Clinic, Borrowdale (https://www.cimas.co.zw/services/cimas-medical-laboratories)). The cost is currently US\$60 paid in cash directly to the clinic. Transfers for PCR tests will cost \$100, shared between volunteers and paid directly to the volunteer managers. Tests are also available in Marondera. If volunteers get the tests done there, the transfer cost will be \$50, shared between volunteers.
		We will arrange for your certificates collected on your behalf and held until you collect them en route to the airport. You will be notified of your test results as soon as they are available.
		Different airlines have different time validities so please ensure you are aware of your outbound flight requirements and advise Imire staff on arrival , so a test can be arranged.
		It is likely that all testing for departing volunteers will be done on a Tuesday, with results received on the Wednesday ready for your departure on the Thursday.
	What will happen when I arrive at the airport?	You will be temperature tested at the airport prior to proceeding through immigration. Complete your visa application form, hand in your health questionnaire and PCR test certificate to the immigration official and make your visa payment. Proceed to Arrivals and look out for your Imire representative.
	Do I need to wear a mask?	Masks are mandatory in all public and communal spaces, both inside and outside.
Can I get a visa on arrival	Most nationalities can get and pay for their visas upon arrival into Zimbabwe. It is your responsibility to ensure you know your visa requirements prior to travel.	
Is there a quarantine in place?	As long as you have a negative PCR test within the correct time period, you will not need to quarantine on entry.	
Airport collection and transfers	When can I join the project?	In order to meet the 48 hour PCR test requirements, we are changing our arrival days from Monday to a Thursday arrival. Please ensure your flight arrives before 3pm to take advantage of the inclusive transfer service. Your return flight should be for no earlier than midday on the Thursday of your departure.
	Who will meet me at the airport?	Our transfers are all done by Imire staff in an Imire transfer vehicle. The transfer bus has a capacity of 16, but we will take no more than 8 people to ensure adequate social distancing. Masks must be worn at all times inside the bus by both volunteers and staff.
	What health and safety protocols have been implemented at Imire?	All volunteers and staff will be temperature screened daily at breakfast time. Staff will wear PPE as guided and required. Social distancing protocols will be adhered to.

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Day to day life at Imire	Are there any wildlife activities which are restricted / temporarily on hold? We will be continuing our wildlife activities as normal.
	Will we be able to visit community projects and the school? The local schools are currently closed, so we will be planning alternative activities within the rural villages.
	You are able to opt out of any activity which you are not comfortable with doing and stay at the volunteer accommodation.
	What day-to-day safety measures are in place to ensure volunteer and staff wellbeing? Please see our Covid-19 Health & Safety Policy for specific details. All volunteers and staff will be temperature tested daily at breakfast. There will be sanitiser available in the accommodation and on vehicles (please bring your own supplies as well) and vehicles will be wiped down regularly. Social distancing is advised in communal areas. Housekeepers will deep clean rooms and bathrooms daily.
	What happens if I or another volunteer or volunteer staff member falls ill? If a volunteer feels unwell with Covid-19 symptoms they must go into total isolation. We will put you in your own room with private bathroom and your meals will be brought to you. You will be unable to join the main volunteer group for activities until you receive a negative PCR test.
	Zimbabwe has a number of private medical clinics and hospitals, so if needed volunteers would have access to excellent medical treatment. Costs would be for your account paid up front in USD. If required, volunteers would be taken to Borrowdale Trauma Centre in Harare. https://www.facebook.com/traumacentrezim/
	Adequate health and travel insurance is a requirement of our volunteer programme.
	If you have Covid-19 symptoms or receive a positive PCR test result and need to stay past your programme end date, we will isolate you on site for the required time (at your own cost).
What happens if someone in my volunteering group tests positive for Covid-19?	If a volunteer tests positive they will be required to self-isolate until the following Tuesday's testing day. This procedure will continue until they test negative and can depart.
	If you have tested negative and have no symptoms, then you can continue with the programme until your departure on the Thursday.
	Please note, if you test positive for Covid-19 and are unable to depart on time, the costs of extending your stay will be at your own expense.

If you have any further questions, please do not hesitate to get in touch!

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